

# FLASH

Fleet and  
Industrial Supply  
Center,  
San Diego

Customer Service  
Bulletin

Providing the  
latest logistics  
information

**Vol. 2**

**No. 11**

**NOV/  
DEC  
1996**

## **Relocation of the Defective Material Assist Team**

The Defective Material Assist Team has relocated from Naval Station to the ATAC Hub, Building 661-3, NAS North Island. If you need assistance preparing your Quality Deficiency Reports (QDR's) and a location to off load your QDR Exhibits, the DMAT will assist you. The DMAT will assist in the reporting, monitoring, and temporary storage of defective material pending final disposition from the inventory manager, at no cost to you.

Defective material, regardless of its value, affects material readiness. It is essential that all Supply and Maintenance personnel place appropriate attention on identifying and purging defective material from stock. In some cases, defective low cost items cause failures in our more critical systems. Fleet and Industrial Supply Center, San Diego of-

fers the services of the DMAT to relieve our customers of the burdens associated with reporting defective material.

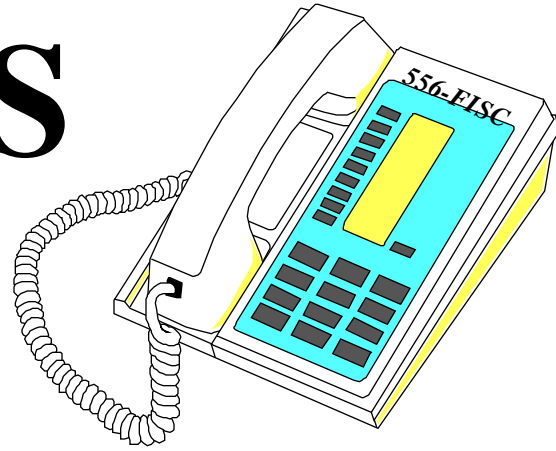
DMAT assists customers with the off-load, storage, reporting, follow-up and distribution of defective material. It also collects turn-in and credit data in order to provide reports that the customer may request. You may reach the DMAT by calling 545-8373 (DSN-735) or beeper 982-0542 from 0600 to 1430 Monday through Friday. Point of Contact is Henry Magalong.

You can also utilize the ATAC Contractor (Morrison Knudsen) to pick up your Defective Material using a DD1348-1 with DMAT in the ship-to block and BQD as the Document Identifier, locally in San Diego, phone 435-4147 if you have any questions.

### **Inside this issue....**

Phone Numbers .....	2
Tips from the Customer Information Center (CIC) .....	4
Phone Calls and Customer Service .....	4
Customer Services Meetings .....	5
New Customer Services Officer .....	5
SDPO Do's and Don'ts .....	5
Hazardous Fluid Containers/Turn-in Update, SDPO .....	5
Medical Corner -- What is UPN in Relation to MEDSURG PV? .....	6
Sobriety Check Points for the Holiday Season .....	6
Procurement Tips .....	7
1996 FLASH Articles .....	8
Ship in the Spotlight, USS VINCENNES (CG-49) .....	10
Navy Ideally Suited as Force of Choice .....	11

# PHONE #S



## Broadway HQs

Comm (619) + ext or DSN 522 + ext	
Commanding Officer	532-2203
Executive Officer	532-2202
Customer Services Officer	532-2099
Administration	532-2015
TQL Coordinator	532-1689
Training	532-2038
Public Affairs "FLASH"	532-1931
Security	532-3302
Safety	532-2642

## Naval Station San Diego

Comm (619) + ext or DSN 526 + ext	
Site Director	556-0399
Customer Services Officer	556-0401
Customer Info Center	556-FISC(3472)
SERVMART Store	556-2795
SERVMART OPS	556-3687
SKCM	556-0412
FAX	556-0436/7

## SIMA San Diego

COMM (619) + ext or DSN 526	
Site Director	556-2138
Customer Services Officer	556-6441
Customer Services	556-2163
FAX	556-2156
Purchase	556-2147
Area Delivery	556-1902/1904

## NAS North Island

Comm (619) + ext or DSN 735	
Site Director	545-3718
Customer Services Officer	545-2965
Customer Services	545-2965
FAX	545-5565/4501
Purchase	545-4139
SERVMART Store	545-9968
ATACHUB	545-8376
Area Delivery	556-0440
Shipping/Packing	545-7448

## NADEP North Island

Comm (619) + ext or DSN 735	
Industrial Support Div.	545-4142
E2/C2, VRT, Field Svc.	545-0701
F/A-18	545-2441
Engines/Components	545-4658
Avionics	545-5091
Dynamic Components	545-4637
Manufacturing, Mobile Facil.	545-3202

HAZMAT	545-0474
Mat. Anlys. Plant Svc.	545-4159
Recds, Recon, AVDLR Mgmt.	545-4163
Material Mgmt.	545-4118
NIF Stores	545-4256
Warehousing Suppt. Rec.	545-2399
Pre-expended Bin	545-3293

## NAS Miramar

Comm (619) + ext or DSN 577	
Supply Officer	537-1946
Customer Service	537-1489
Purchase	537-1499
SERVMART Store	537-1804
Shipping	537-1400
Receiving	537-1403
HAZMIN Center	537-6770

## Pt Loma Complex

Comm (619) + ext or DSN 533	
Fuel	553-1315
Purchase	553-8627
FMS	556-0407

## MCAS El Toro

Comm (714) + ext or DSN 997 + ext	
Customer Service	726-3942
SERVMART Store	726-3777
FAX	726-3272
Duty Officer	726-3858

## MCAS Yuma

Comm (520) + ext or DSN 951 + ext	
Customer Service	341-2095
FAX	341-2288
Supply Officer	341-2722
Customer Services Officer	341-2925
SERVMART Store	341-2636
Lead Enlisted/Cust. Service	341-3403
Station Duty Off. (after hours)	341-2252

## FISC DET Ingleside TX

Comm (512) + ext DSN 776 + ext.	
Customer Service	776-4514
Supply Officer	776-4174
SERVMART Store	776-4505
FAX	776-4519

## SIMA Ingleside TX

Comm (512) + ext DSN 776 + ext.  
Customer Service 776-4309  
Supply Officer 776-4332  
Asst. Supply Officer 776-5516  
FAX 776-4343

## NAWS China Lake

Comm (619) + ext or DSN 437 + ext  
Customer Service 939-3747/3748  
Supply Officer 939-2997  
FAX 939-5524

## Miscellaneous

Duty Officer 556-0421  
FISC Contracts 532-3442  
Voice Response Status 532-2280  
Provisions 556-0408/9  
Medical Liaison Officer 556-0445  
Fleet On-Line Assistance 556-FISC  
DMAT (beeper) 982-0542  
HAZMAT 556-6121  
Personal Property 556-6683  
Consolidated Mail 532-2803

## Other Useful Numbers

DSO 455-1070  
DSO FAX 455-7066  
Food Mgmt. Team 556-5651/2  
DPPSO 556-7148  
556-7159  
DRMO 437-9446  
NAVMTOSDDDET 545-8378  
NAVMTODSN 564-8300  
564-7381  
Comm 804-444-8300/7381  
QUICKTRANS 435-0143  
NEXCOM Fleet Assist 556-5725  
NFMT 556-5652  
CNSP Expeditors 556-1766  
CNSP SDO 437-3333  
PWC Crane/Forklift 556-7622  
PWC Dispatch 556-7606  
ASO/SPCC DSN 430-3500  
Comm 717-790-2691/3155  
S9C DSN 850-2271/3191  
S9T DSN 444-3043/3042  
NFZ DSN 442-0160  
S9G DSN 695-4865  
S9I DSN 442-2336

## Reminder...

Contact FISC San Diego Customer Information Center (CIC) at COMM (619) 556-FISC or DSN 526-3472 for supply information such as requisition status, stock checks, shipping status (including transshipments), delivery and general supply questions. Voice net DSN 522-2280 or COMM (619) 532-2280.

# DDDC

Defense Distribution Depot

## DDDC-

Comm (619) + ext or DSN 526  
D Commander CDR W. D. Dolan 556-7930  
DD Deputy Dir. D. Wood 556-7930  
S Storage M. Inge 556-8456  
E Receiving LT K. Smith 556-8535  
EM MTIS C. Lawson 556-7902  
T Transptn LCDR B. Williams 556-8455  
TD Shipping M. Sammons 556-7853  
X Depot Suppt C. Mott 556-9961

## Fax Machine Numbers

DDDC-D (Bldg. 322). . . . . 556-7942  
DDDC-E (Bldg. 3304). . . . . 556-8520  
DDDC-S (Bldg. 65). . . . . 556-7868  
DDDC-SM (Bldg. 3304). . . . . 556-9368  
DDDC-T (Bldg. 65). . . . . 556-7868  
DDDC-TD (Bldg. 3304). . . . . 556-7854

MESSAGE ADDRESS: DDDC SAN DIEGO CA

## FISC HOURS OF OPERATIONS

### SERVMARTS

NavSta San Diego .... M-F ..... 0900 .... 1500  
..... SAT ..... 0900 .... 1300  
NAS North Island .... M-F ..... 0900 .... 1500  
NAS Miramar ..... M-F ..... 0900 .... 1500  
MCAS El Toro ..... M-F ..... 0800 .... 1500  
MCAS Yuma ..... M-F ..... 0730 .... 1430

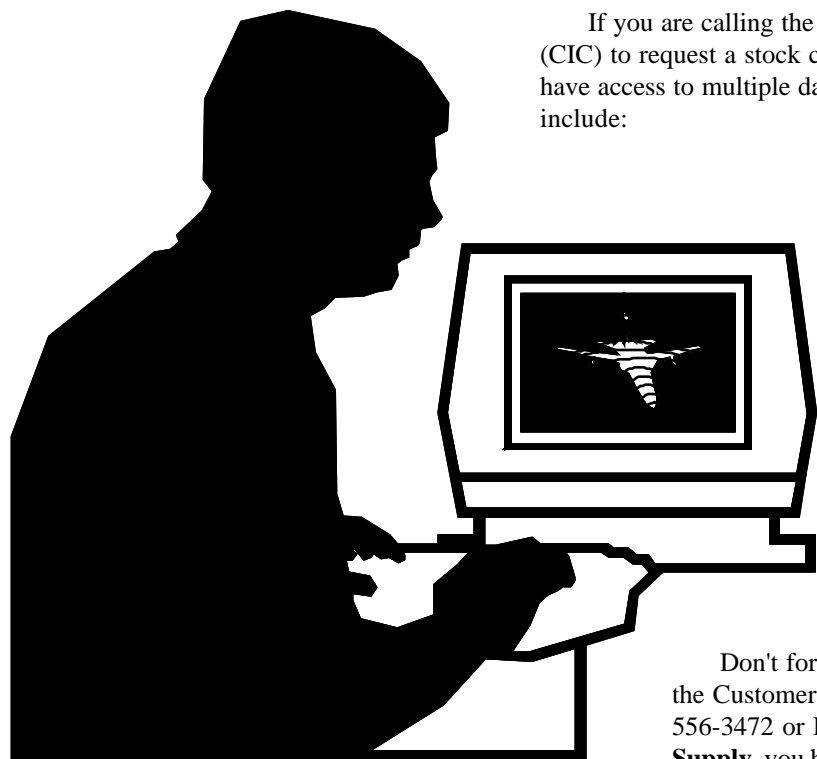
### CUSTOMERSERVICES

NavSta Site ..... M-SAT. 0700 .... 2400  
..... SUN ..... 0700 .... 2000  
NI Site ..... M-F ..... 0730 .... 1600  
Long Beach ..... M-F ..... 0715 .... 1545

### PROCUREMENT

All sites ..... M-F ..... 0730 .... 1600

# Tips from the (CIC)



If you are calling the Customer Information Center San Diego (CIC) to request a stock check, remember that FISC representatives have access to multiple databases to serve you better. Databases include:

- Defense Logistics Agency (DLA) Net,
- Virtual Material Stock Item Record (VMSIR) (world wide stock checks),
- Navy Inventory Control Point (NAVICP),
- Defense Distribution Depot (DDDC) San Diego,
- North Island,
- China Lake,
- El Toro, and,
- Ingleside.

Don't hesitate to call the CIC representatives and request your stock check.

Don't forget that your request is our interest! Call the Customer Information Center San Diego at (619) 556-3472 or DSN 526-3472. We are the **One Touch Supply**, you have been waiting for! We have twelve CIC representatives ready, willing and able to assist you.

## Phone Calls and Customer Service

What would you do? Your phone rings, and it's a customer. A moment later, another customer appears at your desk. He grows impatient as you handle the call. How can you give quality service to them both?

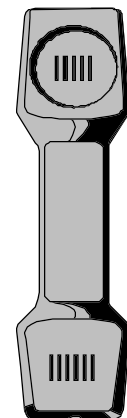
In many instances, conversation with a live person would take precedence over a phone call. But, in this case, both are equally important. Here's how to handle such a dilemma:

☎ Acknowledge the customer who has arrived in person. Nobody likes to be ignored, so let the standing customer know you see him or her. Establish eye contact, smile, and indicate nonverbally that you'll be a moment. Or put the caller on hold, long enough to ask the in-person customer if he or she would mind waiting a moment while you finish with the other customer.

☎ Get back to the call. You're in the spotlight now. Most customers would be appalled at witnessing you being abrupt with another customer. So, give the caller sufficient time and attention.

☎ Terminate the call as soon as courtesy allows. Control the call by dissuading customer chat. If the call seems as if it's going to take a long time, ask the customer if you could call back in a few minutes. If you're polite, few people would mind -- unless they've been shuffled around prior to talking with you. If the customer agrees to a callback, make sure you do so as soon as possible.

☎ Most in-person customers will be patient when they know you're doing your best to get back to them. And they will respect the courtesy you show to callers. Remember that both customers are important and require your careful attention.



## Customer Services Meetings...

To maximize the opportunity for customers to discuss matters of concern, FISC holds monthly Customer Service meetings at each site. The meetings are informal and are usually chaired by the Customer Services Officer. If customers desire discussion of specific topics with other key FISC personnel, we request advance notice be given to the Customer Services Officer prior to any monthly meeting.

The following topics were discussed at the November customer service meeting:

### Naval Station Site

**Habitability:** The habitability team has been formed up and in place adjacent to the large conference room, 2nd floor, Bldg. 116, the team provides one-stop shopping for the fleet to plan and execute shipboard habitability projects. FISC naval architects work closely with ships force to determine needs and provide drawings reflecting new work, arrangements or modifications. Additional services include:

- Conform to OPNAV INST 9640.1
- Develop government estimates for price comparison.
- Post award administration/management of contracts during performance:
  - On-site inspections
  - Adherence to schedule
  - Proper Material
- Final acceptance Quality Assurance (QA)

Phone: 556-2114/2116/2117 FAX: 556-6794

### North Island Site

General stock and open purchase requisition processing.

Monthly customer service meetings provide an opportunity to share information, address pertinent logistics concerns, and solicit feedback from our customers. Line and maintenance community participation is encouraged.

Hope to see you at our next meeting:

Naval Station Site -- Second Tuesday, each month, 2:00 p.m., Bldg. 116 NAVSTA, large conference room.

North Island Site -- First Thursday, each month, 1:00 p.m., Bldg. 318-2 NAS NI, Learning Center.

## New Customer Service Officer

CAPT Keith Fargo is the new Customer Services Officer, FISC SD Code 100, relieving CDR Ernie Anastos. CDR Anastos transferred to FISC Planning Department. CAPT Fargo is reporting from Strategic Systems Programs. He brings valuable experience to his new assignment. CAPT Fargo looks forward to assisting you and can be reached at COMM (619) 532-2099, DSN 522-2099.

## Equipment Containing Hazardous Fluid Turn-in Update

### "F" Condition Material

When turning in equipment (cylinders, valves, pumps, struts, tanks etc) that contain hazardous fluids (oil, fuel, hydraulic fluids etc), they must be drained and purged prior to turn-in.

Any fluid left in equipment becomes hazardous waste and requires special handling and "Hazardous Waste" marking and labeling before you transport the fluid to an approved hazardous waste facility.

Advanced Traceability and Control (ATAC) is not a hazardous waste facility and cannot comply with hazardous waste requirements.

## San Diego Purchasing Office

### Do's and Don'ts

☺ **Do** order as far in advance as possible to allow the best quality and availability.

☺ **Do** provide the five digit Food Item Code (FIC) and ship location at time of order.

☺ **Do** order by case quantity, not pounds.

☺ **Do** check your ship's plan of the week to make sure that there is no conflict with other evolutions, such as GQ, weapons onload or offload, and fast cruise.

☺ **Do** notify SDPO immediately of scheduled ship movement or berth shift.

☺ **Do** contact SDPO with your questions or comments regarding Fresh Fruits and Vegetables (FF&V) availability, storage, or quality. If there are any discrepancies between your invoice and the material delivered, either shortages or overages, contact SDPO immediately.

⊗ **Don't** order non-FF&V requirement, such as dairy and bakery products, from SDPO. FISC San Diego is the source of supply for these items.

⊗ **Don't** send Naval messages directly to SDPO. SDPO does not have the capability to receive or send message traffic.

⊗ **Don't** use the three digit CARGO code for subsistence items when ordering from SDPO. The SDPO computer does not recognize these codes.

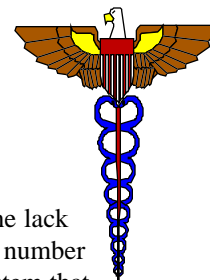
⊗ **Don't** place orders directly with commercial vendors unless you are willing to exercise your own contracting authority, pursue ratification of the resulting unauthorized commitment, or pay for the produce yourself.

San Diego Purchasing Office invites orientation and liaison visits from ship and station Supply Officers and leading Mess Management Specialists, and can arrange San Diego produce market field trips for interested customers.

### Points of contact:

SDPO Ordering Desk	(619) 455-1070
SDPO Team Chief---M. Espinoza	(619) 455-1791
FISC San Diego Duty Officer	(619) 556-0421

# Medical Corner



## What is UPN in Relation to MEDSURG PV?

One of the difficulties in identifying medical and surgical supplies against specific stock numbers is the lack of a classification system and universal standards. An item can have thousands of ID numbers based on the number of suppliers and hospitals. Unlike the pharmaceutical industry, which has a National Drug Code (NDC) system that can be used to cross reference all similar products.

The Department of Defense has championed the industry initiative for Universal Product Numbers (UPNs) and is the first to require the application of UPNs and bar codes on medical/surgical products. UPN will provide the industry with a system to identify a product by using one number.

Medical product bar code applicability will be required on each purchase under the Defense Personnel Support Center (DPSC) Distribution and Pricing Agreement (DAPA). The bar code is known as a UPN. This will dramatically reduce or eliminate logistical errors, expedite reorder and provide standardization to the very large and diverse health care industry.

DAPA holders having no intention of applying UPN to their products will be precluded from further awards under the DoD Prime Vendor (PV) Program. DAPAs for the following companies are being canceled and their products is no longer available through PV effective November 20:

- American Medical Research Supplies
- CSA Medical & Orthopedic Equipment, Inc.
- Johnson Brothers Rubber Company
- Margue Company, Inc.
- MEDEX Products Corp.
- MEDI-PLAST Int'l
- Medtrax Industries
- Safetyaid, Inc.

If you happen to be using products from these companies, DPSC would like you to take this opportunity to find either functional equivalents for the items or alternate sources of supply that are willing to enter DAPA program and bar code their products.

Questions may be directed to the FISC's Medical Liaison Officer, LCDR R. U. Orias, at (619) 556-0445 or to Steve Duda, DPSC DAPA Team, at DSN 444-2872.

\*\*\*\*\*

Dental Items In PV: The following items are readily available from the Prime Vendor. These are typically used by dental department personnel:

<u>NSN</u>	<u>Nomenclature</u>	<u>U/I</u>	<u>PV#</u>	<u>U/P</u>
6505-00-106-0875	Ammonia Inhalant .33ml 12/pg	PG	2144418	1.06
6505-00-132-3600	Oil, Orange NF 1oz	BT	1244532	3.87
6505-00-133-0870	Oil, Peppermint NF 1oz	BT	2181311	3.87
6505-00-153-8480	Hydrogen Peroxide 3% 1pt	BT	1238286	.48
6505-00-601-8965	Sterile Water 1000ml 12/pg	PG	2164499	8.37
6505-00-963-5355	Dexamethasone Inj. 25/pg	PG	1649102	8.84
6505-01-064-5769	Benzocaine Oral Topical 1oz	BT	2727808	4.32
6505-01-146-1139	Lidocaine 2% w/Epi.1:100,000	PG	1380369	14.99
6505-01-146-7793	Xylocaine 2% w/Epi.1:50,000	PG	1380088	14.91
6505-01-242-9149	Polocaine 3% Mepivacaine HCl	PG	2225852	28.28
6505-01-378-2884	Chlorhexidine Gluconate 16oz	BT	3261443	4.24

POC is Peggy Nelson at COMM (619) 556-0443, DSN 526-0443.

## Sobriety Check Points for the Holiday Season

Historically, holiday periods are marked by family gatherings, parties, and unfortunately an increase in the number of driving under the influence (DUI) incidents. Additionally, over the past year more than 16,000 americans died in vehicle mishaps/collisions involving drivers impaired by alcohol.

This year, during the Christmas and New Year's holiday periods, Naval Station will conduct sobriety check points as a proactive measure to keep drunk drivers off the roads. These check points may be the last chance to prevent shipmates from killing themselves or others.

Sobriety check points will be held on the following dates in 1996 and 1997:

December 10, 13 - 14, 18, 20, 22, 24, 27 - 31, and January 1 - 2.

Have a safe and sober holiday season.

# Procurement Tips...

## Shipboard Habitability

### Definition

Habitability is defined as the characteristic of a ship which determines the environment under which the officers and crew live and the facilities provided for service. Environment includes compartment, traffic control, furniture design, air conditioning, lighting, deck covering, color schemes, and acceptable noise levels. Services include commissary, messing, sanitation, laundry, dry cleaning, barber and tailor shop, store, post office and recreation facilities. Supplies/Materials include bulkhead sheathing or finish materials, overhead sheathing, deck coverings, furniture and furniture related items, interior paints and adhesives. Approved supplies are listed in the NAVSEA Habitability Materials List, Revision K. (May 1996).

### Furniture and Services Equipment

Shipboard furniture and services equipment must conform to Navy standards for durability, size, weight, fire retardation, maintainability, and safety to withstand conditions at sea without impacting adversely on space, weight and safety considerations. All furniture and services equipment ordered for use aboard U.S. Navy ships must meet one or more of the following criteria:

- Item is contained within one of the listed catalogs:
  - U.S. Navy Shipboard Furniture Catalog\*
  - Naval Shipboard Food Service Equipment Catalog\*
  - Naval Shipboard Laundry & Dry Cleaning Catalog\*

■ Item is the subject of a NAVSEA type of standard drawing.

■ Item has been approved for shipboard use by the Naval Surface Warfare Center, Carderock Division, Philadelphia (NSWC-CD) in writing. The following points of contact apply:

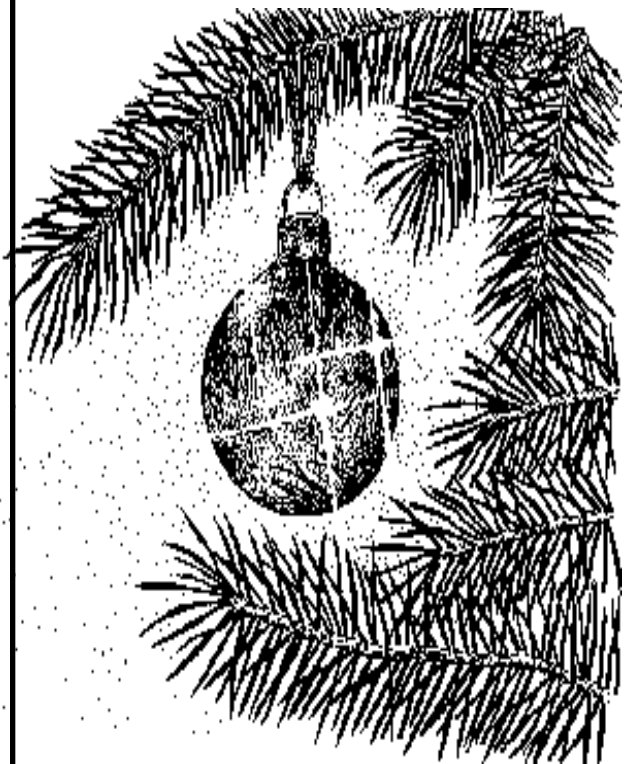
Berths and Furniture .....	Bob Vasinda .....	(215)897-7654
Facilities Maintenance .....	Janice Murphy .....	-7854
Food Service .....	Jim Brechka .....	-7311
Laundry/Dry Cleaning .....	Joe Bowen .....	-7925
Sanitary Fixtures .....	Mike Marchesani .....	-7653
Stowages/Stowage Aids .....	Mario Germani .....	-7340

\*Open purchase requisitions for items in one of the catalogs listed above must include the Catalog Title \_\_, Revision \_\_, Chapter \_\_, Section \_\_, Sheet \_\_, etc.

*Note: FISC does not have the authority to procure supplies or services that do not meet one of the three criteria listed above.*

### Stock Numbered Items

Not all items of furniture and services equipment approved for shipboard use have National Stock Numbers (NSNs). NSNs are only assigned to high demand items, and are not proof of suitability aboard ship. For



*'Tis the season to be jolly!*

example, furniture and services equipment listed in the GSA Supply Catalog have NSNs, however, these items are not approved for shipboard use.

### Procurement of Major Renovations

Independent government estimates are those in which SUPSHIP representatives come on board to conduct preliminary evaluations and estimates of jobs required by the activity. Requests for independent Government estimates can be accomplished by submitting a 4790/2K to Readiness Support Group (RSG) describing the services required. Independent Government estimates are required on the following types of renovations:

- Design services
- Renovation of spaces
- Structural changes
- Relocation of cabinets or shelving

There are cases where independent Government estimates are not required. Estimates can be obtained from vendors, however, requisitions must contain a detailed statement of work done by the ship. Examples are:

- Galley and Laundry equipment or repairs
- Renovation items
- Reupholstery services
- Other non-construction services and supplies

# 1996 FLASH Articles

## January

	Page
Medical Corner	4
CNO Speaks Out on TRICARE	4
Streamlined Alternative Logistics Transmission System	5
DLA Name Changes Announced	6
Automated Voice Response System	7
HAZMAT Shelf-Life Training	8
Nominations for Contributors to Equal Opportunity	8
Good Conduct Medal Changes	8
SERVMART Shopping Tip	9
Requisition Preparation	9
1996 DLA EP Catalog	10
Gauging Status of Equal Opportunity	10
Navy Helps Sailors Earn Degrees	11
Telephone Fraud Alert	11

## February/March

	Page
Subsistence	3
USS JOHN PAUL JONES in the Spotlight	4
Consolidated Mail Facility Update	5
SERVMART Inventories	5
USS NIMITZ Earns Pacific Fleet Battle "E"	5
Medical Corner -- TRICARE Family Dental Plan	6
Medical Gases	7
SALTShaker	8
Automated Voice Response System (AVR)	9
SECNAV Speaks on Tailhook and Tomcat Community	10
Housing Allowance	11
Household Goods Help	11
Sexual Harrassment	11

## April

	Page
Navy Keeps Watch in Western Pacific	3
USS STETHEM in the Spotlight	4
Service Members Get Tax Break	5
Navy Targets Alcohol Abuse	5
Medical Corner -- Ordering Controlled Drugs	6
Higher Pay Better Housing FY97	7
USS BENFOLD Commissioned in San Diego	8
Separation, Early Retirement Program Continues	8
Automated Voice Response System (AVR)	9
Customer Service	10
Transition from End-use to DBOF	11
Defective Material Assist Team (DMAT)	11

## May

	Page
USS BENFOLD in the Spotlight	4
FISC NAVSTA Customer Service Meeting	5
Acquisition Training	5
IM&IT Conference	5

(continued)



## 1996 FLASH Articles *(continued)*

Medical Corner -- Requisitioning Controlled Substances	6
FISC Customer Service Networking Meeting	7
New \$100 Bill	7
Open Purchase Walk-thru Policy	8
Sole Source Procurements	8
Communications for Ombudsman	9
Purchase Description	10
Personal Property Claim Limit Raised	10
Material Turned-in to Store	11
FITREP and EVAL Software Released	11

## August

	Page
USS ANCHORAGE in the Spotlight	4
Customer Service Meetings	5
Medical Corner -- Medical-Surgical Prime Vendor	6
Purchase Card as a Payment Method	7
Resolving Unauthorized Commitments	7
You Can Run, but You Can't Hide	8
Regional Hazardous Material Management System	9
Ingleside DET News	9
USS INCHON (MCS-12)	9
Prime Vendor Coming Soon	9
Advanced Traceability and Control	10
Mattress Exchange Pool	10
FLASH Survey	11

## September

	Page
USS NEW ORLEANS in the Spotlight	4
Best Ship's Stores in the Fleet Recognized	5
Medical Corner -- Med-Surg Prime Vendor Update	6
Imprest Funds Closing at FISC Naval Station	7
Customer Service Meetings	8
Navy's First Mine and Warfare Command and Control Ship	8
Change of Command Ceremonies	9
SALTS, Keep Supplies Flowing During RIMPAC '96	9
Fiscal Year End Open Purchase Requisition Tracking	10
Equipment Containing Hazardous Fluid, Turn-in Update	10
Toner Cartridge Price List	11
CNO Message to the Fleet on Arabian Gulf Operations	11

## October

	Page
Tips from the Customer Information Center (CIC)	4
NAVSUP Corporate Values	4
USS TARAWA Returns Home	4
Medical Corner -- 12 Months with Prime Vendor	5
ODS Material Support of Shipboard	6
San Diego Purchasing Office	7
Whole Room Procurement Catalog	8
1996 Holiday Mailing Deadlines	8
PRIME Supports Report to Congress	9
Virtual Servmart	10
EOD Mobile Unit Three in the Spotlight	11

# Ship In the Spotlight

## USS VINCENNES (CG-49)

USS VINCENNES (CG-49) was built in Ingalls Shipbuilding Division of Litton Industries, Pascagoula, Mississippi. Its christening was on April 14, 1984, and it was commissioned on July 6, 1985 by Mrs. Marilyn Quayle, wife of former Vice President of the United States, Dan Quayle.

USS VINCENNES is the fourth capital warship to bear this name and a city in Indiana, 55 miles south of Terre Haute. The city is the site of the old Fort Vincennes, captured during the American Revolution in 1779 by George Rogers Clark. The first VINCENNES was one of ten Sloops-of-War to be authorized by Congress in 1825. For 41 years, it compiled an outstanding record of unprecedented achievements in polar exploration, global circumnavigation and distinguished service in the War Between the States. The second VINCENNES, designated (CA-44), was a heavy cruiser commissioned in 1937. It fought valiantly during General Jimmy Doolittle's raid on Tokyo, the Battle of Midway, the landing at Guadalcanal, and finally, at the Battle of Savo Island. The third VINCENNES (CL-64) was commissioned in January 1944 and fought brilliantly throughout the Pacific in battles off Guam, the Philippines, Okinawa, and Formosa. During the closing months of World War II, VINCENNES became legendary for her successes against Japanese aircraft. Obviously, we have a long and rich tradition and a patriotic city in Indiana which we can reflect on for inspiration and dedication.

The present VINCENNES is the first of the United States Navy's Aegis cruisers of the Ticonderoga-Class to enter the Pacific Fleet. VINCENNES is a 567-foot cruiser which incorporates many of the hull and engineering features of the Spruance-Class (DD 963) destroyers. The Combat System is based on the Aegis Weapon System. This combination optimizes speed and economy, while making VINCENNES one of the most powerful warships in the world today. VINCENNES carries a formidable array of both offensive and defensive weapons and electronic systems. The ship provides anti-air warfare protection in a "multi-threat" environment and can counter air, surface, sub-surface and shore-based threats simultaneously.

Upon commissioning in 1985, VINCENNES entered the Pacific Fleet via the Panama Canal and participated in the testing and development of the SM-2 Block II surface-to-air missile. In May 1986, VINCENNES participated in the multinational exercise RIMPAC 86, coordinating the Anti-Air Warfare (AAW) efforts of two aircraft carriers and over forty ships from five nations.

VINCENNES deployed in August 1986 to the Western Pacific and Indian Oceans. During this "first-ever" Pacific deployment of an Aegis cruiser, VINCENNES served as AAW Commander with both USS CARL VINSON (CVN 70) and USS NEW JERSEY (BB 62) Battle Groups. It also operated jointly with the Japanese Maritime Self-Defense Force and the Royal Australian Navy. VINCENNES steamed over 46,000 miles in waters from the Bering Sea to the Indian Ocean.

On April 20, 1988, during Fleet Exercise 88-1, VINCENNES was given unexpected orders to proceed back to San Diego and make preparations to leave on a six-month deployment. One month later, the ship entered the Persian Gulf, to become part of the Joint Task Force in the Persian Gulf. During the course of this assignment she made fourteen transits of the Straits of Hormuz in support of Operation "Earnest Will."

In February of 1990, VINCENNES deployed on a third six-month tour of the Western Pacific and Indian Oceans. In addition to covering the fleet with the "Aegis Shield" and coordinating all Battle Group air events, VINCENNES served as the Command and Control Flagship during Harpoon-Ex-90. VINCENNES spent more time at sea during deployment than any other ship in the Battle Group. In July 1990, VINCENNES returned home after steaming nearly 100,000 miles. It deployed with SH-60S LAMPS MK III Anti-Submarine helicopters from HSL-45 Det 13. The embarked LAMPS detachment was a tremendous asset and performed superbly in its Anti-Submarine Warfare and Anti-Submarine Warfare roles.

In August of 1991 VINCENNES departed for its fourth Western Pacific deployment. Transiting with the USS INDEPENDENCE (CV-62), VINCENNES performed duties as the Anti-Air Warfare Commander for Battle Group Delta until detaching to participate as the United States representative in MERCUBEX 91, a joint United States and Singaporean exercise. Over the next three months, VINCENNES participated in the bilateral exercise VALIANT BLITZ with the South Korean Navy, the bilateral exercise ANNUALEX 03G with the Japanese Maritime Self Defense Force, and ASWEX

*(continued)*

## USS VINCENNES in the Spotlight *(continued)*

92-1K with the South Korean Navy before reaching Hong Kong to act as the United States representative for the Navy Days ceremonies. VINCENNES returned from deployment on the December 21, 1991.

In June of 1994, VINCENNES departed on its fifth Western Pacific deployment. Transiting with the USS KITTY HAWK (CV-63) Battle Group, VINCENNES performed duties as Anti-Air Warfare Commander for the Battle Group. During deployment, VINCENNES conducted an Anti-Submarine exercise, PASSEX 94-2, with the Japanese Maritime Self-Defense Force, the bilateral exercise MERCUB 94-2, a joint United States and Singaporean Navy exercise of the Malaysian peninsula, the bilateral exercise KEENEDGE, with the Japanese Maritime Self-Defense Force, and TANDEM THRUST, a large scale joint exercise which it participated as the Area Air Defense Coordinator for the entire joint operating area. VINCENNES returned from deployment on the December 22, 1994.

The present VINCENNES (CG 49) has established a reputation for excellence over its nine years of distinguished

service, and has remained on the "cutting edge" of operational, tactical and experimental naval developments since commissioning. VINCENNES has successfully fired more than 57 surface-to-air missiles, 26 anti-submarine weapons, 5,000 five-inch gun projectiles and two Harpoon anti-ship missiles.

In addition to performing duties as the Battle Group Anti-Air Warfare Commander during its five Western Pacific Deployments, VINCENNES has been awarded the Navy Meritorious Unit Citation, the Battle "E" three times, the Combat Action Ribbon, the National Defense Medal, and the Sea Service Deployment Ribbon with four stars.

VINCENNES is commanded by CAPT Craig H. Murray, assisted by the Executive Officer LCDR William R. Ault. The Supply Officer is LCDR Kevin J. Maher, the Food Service Officer is LTJG James E. Farrens, and the Disbursing/Sales Officer is ENS Rick T. Hensley.

## Putting Yourself "In the Spotlight"

Would you like to see your ship or shore station in the Spotlight? We are actively recruiting supply officers to write one page biographies on their activities. This is a good way to get publicity for your activity. Submit activity biographies to Gloria M. Ewing, Code 071, 532-1442.

## CNO Says Navy Ideally Suited as Force of Choice

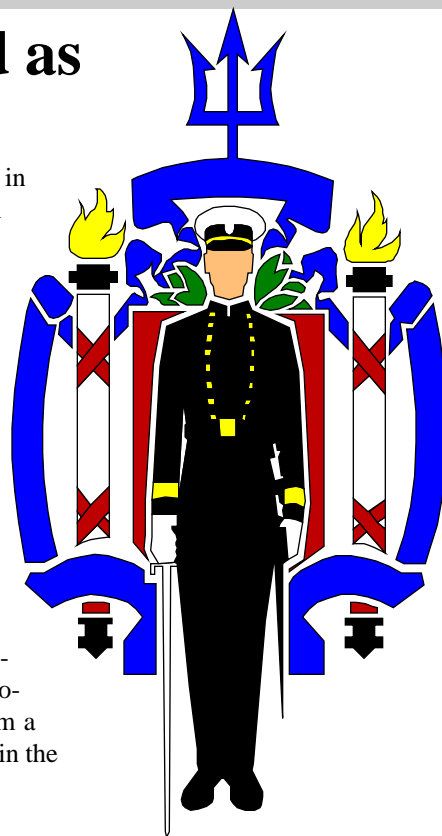
WASHINGTON (NWSA) -- "We do not need to reinvent the Navy in response to the Quadrennial Defense Review (QDR)," wrote Chief of Naval Operations ADM Jay Johnson in a November 15 message to all Navy flag officers. "We are and will continue to be highly relevant, have the correct vision and appropriate force structure, modernization and infrastructure to meet the nation's defense strategy."

Johnson sent the message in preparation for the upcoming QDR, which is envisioned as a comprehensive examination of defense strategy, force structure, modernization plans, infrastructure and other issues. Congress, in the FY97 Defense Authorization Act, directed DOD to conduct a QDR every four years, with the first report due on May 15, 1997.

"The Navy/Marine Corps team makes valuable contributions," he wrote.

"Our forward deployed forces serve as our principal means of peacetime engagement, conflict prevention/deterrence and crisis response keeping out nation from war."

The CNO also stated the Navy remains committed to the concepts developed in "Forward... From the Sea," which details the Navy's operational philosophies in the post-Cold War world. These philosophies represent a shift from a "blue water" Navy environment to one which focuses on landward influence in the littoral regions of the world.



# Is the FLASH getting to all who need to see it?

\_\_\_ CO/XO  
\_\_\_ Supply Dept.  
\_\_\_ Medical Dept.  
\_\_\_ Office Routing Slip

*If you need extra copies of the FLASH please  
contact Gloria Ewing at 532-1442.*

## FISC SAN DIEGO

**CAPT Max F. Baumgartner**

*Commanding Officer*

**CAPT Jim Garban**

*Executive Officer*

**CAPT Jim Freeman**

*Customer Service Officer*

**CDR Roger Pigeon**

*NADEP Site*

**CDR Steve Castillo**

*Naval Station Site*

**LCDR Dennis Yeatman**

*North Island Site*

**Maria Tajalle**

*Seal Beach Site*

**Frankie Towne**

*Corona Site*

**LT John Titus**

*NAB Site*

**CDR Charles Vickers**

*MCAS El Toro Site*

**LCDR Frank Deal**

*MCAS Yuma Site*

**CDR Danny Grenier**

*OIC FISC DET Ingleside TX*

**Dennis Hatzenbuehler**

*NAWS China Lake Site*

**CDR Rich Mendez**

*SIMA San Diego Site*

**John Young**

*SIMA Ingleside Site*

**LT Pat Turner**

*Subase Site*

**Gloria M. Ewing**

*Editor*

The **FLASH** is produced monthly by the Fleet and Industrial Supply Center San Diego, Public Affairs, Code 071, 937 N. Harbor Drive, Ste 14, San Diego, CA 92132-0014. Deadlines for submissions are the 15th of each month. For more information contact Gloria M. Ewing at 532-1442.

---

---

## DEPARTMENT OF THE NAVY

FLEET AND INDUSTRIAL SUPPLY CENTER  
937 N. HARBOR DRIVE STE 14  
SAN DIEGO, CALIFORNIA 92132-0014